

**Paper Reference 20161K
Pearson BTEC Level 3
Nationals Extended Diploma**

**INFORMATION TECHNOLOGY
UNIT 14: IT SERVICE DELIVERY**

(PART B)

**Window for supervised period:
Wednesday 6 January 2021 – Wednesday 20 January 2021**

Supervised hours: 8 hours plus your additional time allowance.

Data Book

Contents:

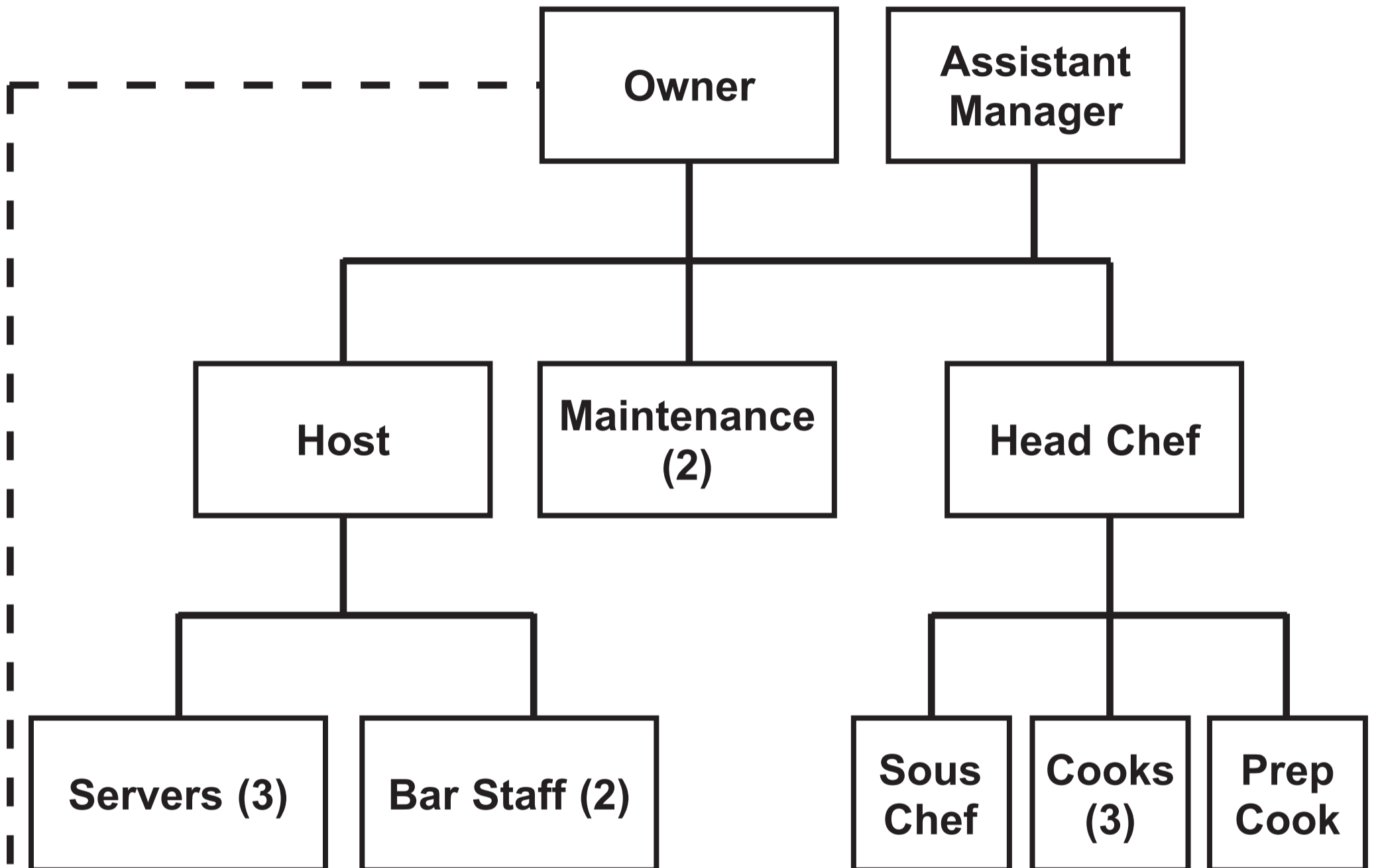
FLOW CHART – Staffing structure for Rodri's restaurant.

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FLOW CHART

Staffing structure for Rodri's restaurant.

RESTAURANT



CONTRACTORS

